

## New Hampshire Mold Task Force and the American Lung Association Present: Standard of Care

for the New Hampshire Mold Industry

A Guide for Citizens Affected by

Mold & Moisture in NH Buildings

### NHMTF Standard of Care History

A Group of NH Professionals Came Together With Concerns about Mold

- Lack of Regulation
- Lack of Consumer Protection
- Brainstormed Ideas for Legislation



### NHMTF Standard of Care Legislation Proposal- Highlights

- No person shall perform mold assessment services for remuneration unless that person is a board certified IAQ professional.
- No person shall develop mold remediation specifications for remuneration unless that person is a board certified IAQ professional. Written mold remediation specifications shall adhere to industry standards accredited by the American National Standards Institute (ANSI).
- Mold remediation contractors shall follow the specifications and protocols written by a board certified IAQ professional. Deviations from any specification shall be in writing and approved by the board certified IAQ professional.
- Board certified IAQ professionals who write mold remediation specifications for projects shall not conduct mold remediation activities for the same project for a period of at least one year.

### NHMTF Standard of Care 2009 Legislation

NH House Bill 482

- NH House, Commerce and Consumer Affairs Committees supported the Bill
- Sub-committee vote unanimous
- Full Committee Lost by just 1 vote
- Committee Chair: "bill would cost NH home buyers additional \$\$"

### NHMTF Standard of Care Discouraged, But Not Defeated!

NH House Reps ask for a "Mold Task Force" to create a "Standard of Care" for NH

- Industry Experts
- Industry Associations
- Consultants
- Contractors
- Health Professionals



#### **NHMTF Standard of Care**



### NHMTF Standard of Care The Process

Creating a Standard of Care

What is a Standard of Care?

 Once it becomes published, legislators have a

"Best Practices" legal document for the industry.



### NHMTF Standard of Care The Process

Creating a Standard of Care

- Brainstorming
- Research other States
- All ideas welcome

Multi-vote on ideas

### NHMTF Standard of Care What's this all about?

- Consumer Protection
- Ethics
- Certifications
- Training
- Health
- The Industry
- Pro's and Con's?

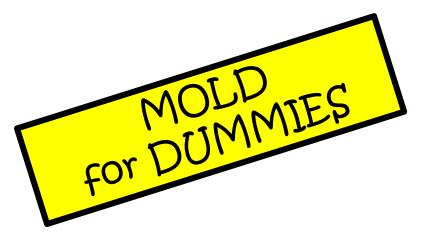


# Section II Minimum Qualifications for a Mold Consultant



### NHMTF Standard of Care Protecting Consumers

- Currently anyone can practice Consulting or Contracting in the Mold Industry, within NH.
- An "expert" can be sold as an individual with:
  - No Education
  - No Training
  - No Certifications
  - No Experience
- No Protection or Direction for Consumers



### The NHMTF Recommendations for hiring a Mold Consultant



- Certification by The American Council for Accredited Certifications, ACAC
  - CIEC, Board Certified Indoor Environmental Consultant
  - CIE, Board Certified Indoor Environmentalist
  - CMC, Board Certified Microbial Consultant
  - CMI, Bard Certified Microbial Investigator

### The NHMTF Recommendations for hiring a Mold Consultant (contd)



- CIH Board Certified Industrial Hygienist
- Other 3<sup>rd</sup> Party Certifications approved by ANSI and CESB





#### **3rd Party Certification:** What it means

- Must be administratively independent of other organizations in matters pertaining to certification.
- Certifying body must consist of a majority of certified individuals.
- Must provide the public and consumers with an opportunity for input into its policies and decisions.
- Must follow strict rules for public disclosure of certification-related activities.
- Must follow strict rules for test development, evaluation and administration.
- Must enforce stringent eligibility requirements for all candidates, including 8 yrs of education and/or field experience for engineering-related designations, such as CIEC and CMC, and 2 to 5 yrs education and/or field experience for engineering-technician designations, such as CIE, CMR, CMRS, CIAQM, CMI and CRMI.

### 3<sup>rd</sup> Party Certification: Why It's Important!

- Indoor Environmental Professionals (IEPs)
   have been thoroughly trained & educated in:
  - Threats to health
  - Containment / Engineering Controls
  - Clean-up standards, recognition and investigations
  - Industry guidance documents (EPA, OSHA, AIHA, DES, etc.)
  - Data Interpretation

#### NHMTF Declares That IAQ Testing is Inadequate by Itself

- A "mold expert" collects sample data & sends their client the data results (and a bill). Problem?
   There's no interpretation of the results!
- Mold is ubiquitous, the consumer sees mold on a data sheet and "FREAKS OUT."
- Sending the test result without a physical investigation is inappropriate
- Reports should, at a minimum have:
   Written findings, recommendations and conclusions,
   scope of work for clean up, recommend follow up
   "CLEARANCE" tests and investigation.

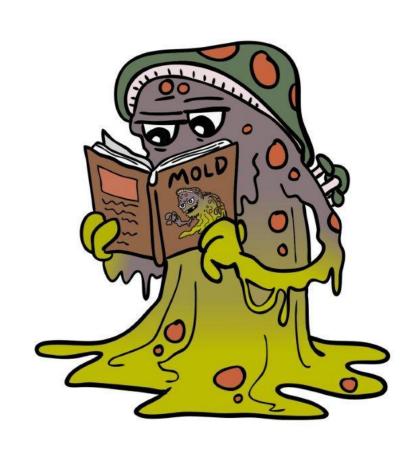
#### **NHMTF Standard of Care**

**3rd Party Certification:** 

Why It's so Important!



#### **Educate Yourself!**



#### The Pro's of 3<sup>rd</sup> Party Certification

- Third party Certification provides:
  - Experience
  - Education
  - Performance
  - Testing
- VERY VERY IMPORTANT:



– Third party organizations can "take action!"

#### NHMTF Standard of Care More About 3<sup>rd</sup> Party Certification

IAQA Position Statement on Certification











### NHMTF Standard of Care Ethics

Very Important for the Consumer











American National Standards Institute

#### Does Mold Make You Sick?



### NHMTF Standard of Care Mold's Affect on Health: A Myth?

Statements about Mold & Health collected from

- AIHA "Recognition, Evaluation and Control of Indoor Mold."
- World Health Organization study on indoor dampness and related health effects.
- EPA Report on Mold and Moisture in Schools and Commercial Buildings.
- Indoor Environment Connections Articles.



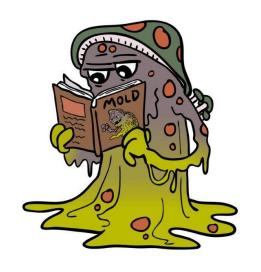
### NHMTF Standard of Care A Major Hurdle in the Battle

This document brings to the table a credible published document that can be a baseline for all to follow and reference:

Citizens

IAQ Professionals
Landlords
Lawyers
Lawmakers





#### Mold & Moisture



#### I'm Thriving Baby!!!

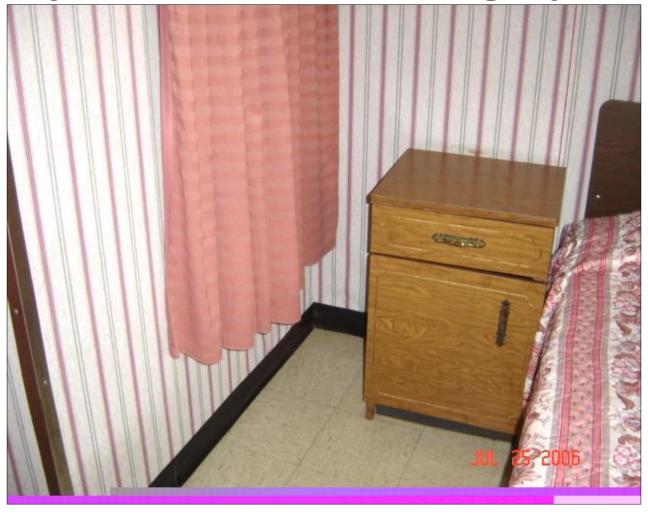


# Why Do You Have Mold? Moisture!! Moisture!! Moisture!!

#### Why is it in Your Basement?



#### Why is it in Your Living Space?



#### **Moisture Gets Trapped!**



#### **Moisture by Accident!**

Pipes, Appliances, Showers



#### Why is Mold in Your Attic?



#### **How to hire A Professional!**

- Where to go to find a Remediation Firm?
- Where to go to find a qualified professional and more information?









#### Section III Contractors



#### Minimum Qualifications for Contractors

- Insurance, specific to environmental coverage
- Experience in industry, IICRC S520 is and ANSI Standard
- List of references, more than a few and not just homeowners
- Certifications; ACAC offers several levels of Certification for remediators.
- Application of an "Biocide" requires a Pesticide license
- Depth of staff
- Will they be around if there is a problem down the road (warrantee coverage)?



#### **NHMTF Standard of Care**

Red Flags when hiring a remediation firm:

- Offer to do both the initial investigation and the remediation
- No Pollution Liability Insurance
- No References
- No proof of Certification or IICRC Training
- No specific classes in Mold Remediation

# Section IV NHMTF and Legislation What's Next?



### NHMTF Standard of Care Back to Legislation

What We've Learned:

- Legislators want bills that protect the consumer!
- Legislators do not want more legislation that restricts business or costs the state \$\$!
- Legislators do not want "CERTIFICATION BILLS"



### NHMTF Standard of Care In Summary

#### We Believe....

- Exposure to indoor mold is a health risk to our citizens
- 3<sup>rd</sup> party certifications should be required of IEPs
- We must educate Consumers
- Mold Testing & Remediation should be performed by two separate parties
- IAQ Testing alone is inadequate in most situations
- All Mold Abatement workers should have professional training

### NHMTF Standard of Care Recommendations to NH Legislators

- Adopt Legislation for Mold
- Amend NH Building Codes
- Protect rights of NH citizens affected by mold
- Provide educational information to NH citizens regarding IAQ, mold, health effects, rights and resources.



### NHMTF Standard of Care Stay Tuned!

You can find the NH Standard of Care pdf here:

- American Lung Association:
   www.lung.org, (search on NH Standard of Care)
- ACAC: www.acac.org, in the NH forms section
- Absolute Resource Associates home page: www.absoluteresourceassociates.com

